

# Integrated Quality Certification

Room No. 145, 9, Bahadur Shah Zafar Marg, New Delhi – 110 002

Telephone: 011-2323 1131 E mail: intquacert@gmail.com

Registered under MSME and recognized certification agency for quality assessment



## Certificate



This is to certify that,

**Dr. Y.M. Donde Sarwajanik Shaikshanik Trust's**

**INDIRA MAHAVIDYALAYA**

KALAMB, DIST. YAVATMAL, MAHARASHTRA 445 401

has been found in compliance with requirements for

**Quality Management System**

**ISO 9001:2015**

for the following scope

Provides education services for under graduation, post-graduation and doctoral programmes and support functions such as office and library management. It provides bachelor's Degree in B.A., B.Com. and B.Sc. with subjects Physics, Chemistry, Zoology, Botany, Computer Science, Electronics, Mathematics Commerce, Business Administration, English, Marathi, Marathi literature, Geography, History, Political Science, Sociology, Psychology, Home Economics, Economics. Providing Educational Services Master's Degree in Chemistry, Commerce, Marathi, Geography, Economics. Providing Educational Services leading to Research degrees in Marathi, Physics and Chemistry.

Certificate No.: QMS/0234563/0989

External Audit 30/11/2022

Original Certificate Date: 22/12/2022

Issue Date: 22/12/2022

Expiry Date: 21/12/2025

**Remain valid subject to satisfactory annual surveillance audits.**

Surveillance Audit 1 due on 30/11/2023

Surveillance Audit 2 due on 30/11/2024



*Sharma*  
(S.C. Sharma)  
Director

Integrated Quality Certification





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Date: 12.12.2023

Principal,  
Indira Mahavidyalaya, Kalamb  
Dist. Yavatmal – 445 401, Maharashtra, India

Sub: Continuation Letter for the Certificate of ISO 9001:2015

Dear Sir,

We are glad to inform you that your organization was assessed for Quality Management System as part of Surveillance Audit 1 on November 30, 2023 for the scope "Providing education services for under graduation, post-graduation and doctoral programs and support functions such as office and library management" by our Lead auditor against ISO 9001:2015 standard and applicable audit criteria.

No major changes have been made to the management system and the management system documentation since the last Visit, and hence no need of another report generation.

The internal audits were conducted on September 30, 2022 and October 24, 2023. The external audit for certification was conducted on November 30, 2022. The Second Surveillance Audit is scheduled to be conducted on November 30, 2024.

Based on the above we have approved your organization to concise with the ISO 9001:2015 Certification the above-mentioned scope. Your certificate is valid up to December 21, 2025 subject to satisfactory annual surveillance audits.

We look forward for long-term value-added associations.



Yours truly,

*Sharma*

For Integrated Quality Certification  
(S.C. Sharma)  
Director

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## REPORT OF ISO 9001:2015

For

Dr. Yeshawant Moreshwar Donde Sarwajanik Shaikshanik Trust's

**INDIRA MAHAVIDYALAYA**

KALAMB, DIST. YAVATMAL, MAHARASHTRA 445 401

Re-accredited by NAAC B+ grade

December 22, 2022

*This document contains the report of observations and activities performed in **Indira Mahavidyalaya, Kalamb, Dist. Yavatmal** for **ISO 9001:2015**. This report based on documents supplied by institution and observations that agency has come across. Agency will not be responsible for the variations found in report and actual structure from time to time. All legal claims should be settled with institution only by third party.*

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## **INTRODUCTION**

ISO 9001 Certification is a globally recognized standard to stipulate requirements for Quality Management System in all businesses. It is a set of standards developed and published by the International Organization for Standardization (ISO), which defines, builds and maintains an effective quality assurance system for manufacturing and service industries. The Quality Management Principles of ISO 9001:2015 utilize the Plan, Do, Check, Act cycle as a guide toward improving performance.

In an educational context, ISO needs to demonstrate its ability to support the acquisition and development of competence through teaching, learning or research. The ISO certification for quality management systems presents the delegation to flexibility, constant development and provide high-grade quality education to the students.

Indira Mahavidyalaya, Kalamb initiated the process of ISO certification in 2021. The internal audits were conducted on September 30, 2022 and October 24, 2023. The external audit for certification was conducted on November 30, 2022 and the First Surveillance Audit is scheduled on November 30, 2023. The Second Surveillance Audit is scheduled to be conducted on November 30, 2024.

## **ISO 9001:2015 STRUCTURE**

1. Scope
2. Normative Reference
3. Terms and Definitions
4. Context of the Organization
5. Leadership
6. Planning
7. Support
8. Operations
9. Performance Evaluation
10. Improvement

## **SCOPE**

Indira Mahavidyalaya Provides education services for under graduation, post-graduation and doctoral programmes and support functions such as office and library management. It provides bachelor's Degree in B.A., B.Com. and B.Sc. with subjects Physics, Chemistry, Zoology, Botany, Computer Science, Electronics, Mathematics Commerce, Business Administration, English, Marathi, Marathi literature, Geography, History, Political Science, Sociology, Psychology, Home Economics, Economics.

Providing Educational Services Master's Degree in Chemistry, Commerce, Marathi, Geography, Economics.

Providing Educational Services leading to Research degrees in Marathi, Physics and Chemistry.

## **QUALITY OBJECTIVES**

1. To provide a learner-centered academic environment targeting excellence through innovative teaching methods and research whether the classes are online or offline.
2. To provide and maintain quality infrastructure for promoting effective academic interactions.
3. To collaborate with the best academic online and offline centers in the country for effective updating in teaching and research in different knowledge domains.
4. To ensure the holistic development of students effectively nurturing their potential in curricular and co-curricular activities.
5. To create social-ecological sensitivity for making them responsible citizens of a developing nation.

## **QUALITY POLICY**

Indira Mahavidyalaya, Kalamb is committed to empower the students and community through science, commerce and arts for the spiritual, social and cultural development of the society through the following initiatives:

- Strengthening moral, ethical and environment consciousness among the staff and students
- Learner centric environment for the holistic development of the students
- Upgrading the competence and commitment of the faculty to the global Standards and make them to espouse all the innovative and modern technologies in teaching – learning process
- Updating time to time improvement in the Quality Management System
- Promoting the entrepreneurial skill through class room sessions and training programme
- Inculcating secular cultural consciousness and unity in diversity through multicultural events

## **OBSERVATIONS**

Indira Mahavidyalaya, Kalamb strive to bring out and nurture the talents and skills of our students with quality education, motivate them to be self-disciplined and develop their competence to face the challenges of globalization and groom students to be good citizens of tomorrow.

## **CHANGES IN THE MANAGEMENT SYSTEM / CONTRACT REVIEW**

No major changes have been made to the management system and the management system documentation since the last Visit. The order details which form the basis of the audit (including number of employees, scope and sites) reflect the actual situation in the organization.

The description of the scope in the certificate appropriately reflects the scope of the management system.

The audit plan was not changed during the audit.

Changes to the original audit plan were made during the audit. They are documented in the audit plan and were agreed with the customer on site.

## **GOOD PRACTICES**

- Adopting innovative teaching methods
- Imparting and encouraging learning of new techniques to the staff and keeping their motivation level high
- Retention of good and dedicated faculty
- Providing excellent infrastructure and conducive learning environment
- Total commitment to comply with all the legal requirements
- Responding to the changes both in technology and applications
- Associating with leading industries and research institutions
- Continually improving the effectiveness of our processes and system

## **QUALITY INITIATIVES**

- To Improve students' & parents' satisfaction rate
- To minimize the overall failure percentage of students
- To enhance performance of students in extracurricular activities
- To make students ready and competitive for their career/ entrepreneurship
- To provide need-based training to all the teaching staff

## **AUDIT FINDINGS AND RESULT**

All information gained during the audit will be treated with strict confidentiality by the auditor and the certification body. In view of the sampling approach applied to the audit, weaknesses and nonconformities may still exist which have not been identified during the audit.

Management system effectiveness was verified on site by means of random sampling by an appropriately selected audit team. This applies in particular to the compliance of workflows with standard requirements and the descriptions in management system documentation. The special features of the organization's business activities, the applicable statutory and regulatory requirements and the requirements set forth in other generally applicable documents were also taken into account. This was done by means of a sampling approach, by conducting interviews and reviewing the appropriate documentation.

The organization has determined internal and external issues related to the following subject areas:

External Issues including:

- University regulations
- Government Norms for admission



- Recruitment of staff

Internal Issues Including:

- Employee Shortage
- Syllabus completion

## SUGGESTIONS

- Capturing of all possible evidence for teaching learning including attendance to be planned and executed.
- Strategic planning from the management to be recorded.
- Feedback / Survey questionnaire may be circulated and collected regularly.
- Review process of question papers, documents, records is to be strengthened.



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